

Past Students' Comments for: **Building Better Teams: Ensuring Team Effectiveness**

- "Extremely useful. I'm so motivated to go back and build an even better team! ☺"**
- M.H., VA, San Francisco, CA
- "I will be taking the tools to become a better leader. This is the 3rd training that I have done w/Joan and every one [of them] has been very informative."**
- D.B, TSA, Santa Ana, CA
- "Essential concepts for any employee/er. THX!"**
- C.J., US District Court, Los Angeles, CA
- "Awesome! Excellent tools to add to my arsenal of communication skills."** -C.K.,USCIS, Los Angeles, CA
- "I've learned techniques I can use to help facilitate teamwork in my agency. Thank you, Joan! You're amazing and so knowledgeable."**
- L.D., DCAA, Carson, CA
- "Thank you, Joan. The material is very helpful. You are also an excellent, exceptionally engaging instructor. Training was useful."**
- K.A., VA, San Francisco, CA
- "There is always a benefit to a collaborative environment. Great training! Thank You."**
- J.M., DoD CAF, Ft. Meade, MD
- "Effective tools for building teams, effective listening and leadership."** -J.H., DoD CAF, Ft. Meade, MD
- "Clear, informative, applicable to my situation. The training was EXCELLENT!!! Thank You!!!"**
- D.M., CBP, Long Beach, CA
- "Active listening was very important for my team lead to hear."** - R.C, DCAA, Los Angeles, CA
- "Most valuable. Like excerpts to use with team. Eye opening, like the team player 'type'. Interested to find out the rest of my team [types]."**
- E.A.F., DoD CAF, Ft. Meade, MD
- "Gave awesome advice and material to use at work."** - L.S., US Marshals, Los Angeles, CA
- "This was a great refresher for me as a supervisor. Gave me new perspective on a few things. Gave me some new ideas and tasks. Thank You!"**
- E.F. HUD, San Francisco, CA
- "I will use this to understand my teammates better. The assessment of myself and my colleagues added a lot of value."**
- N.V., CDC, San Francisco, CA
- "Materials and contents were resourceful. Great job! Great presentations. Very engaging."**
- D.J., OPM, Sacramento, CA
- "Great techniques to add in our department. Great ideas and tools to use. Love it. . . Would like to take more."**
S.L., US Courts, Los Angeles, CA
- "Recognizing my strengths and how to balance them. The course was helpful in providing tips for improvement in other areas of communication styles."**
- J.S., US Probation, Los Angeles, CA
- "Teamwork is core to my job. I can take a step back and see my style and apply."**
-V.K., DCAA, Santa Ana, CA
- "Very introspective."** - D.M., VA, OSHA, Palo Alto, CA
- "I was able to find some information about myself and also realize what I had to do to better myself. Great course."**
- V.C., US District Court, Los Angeles, CA
- "Practiced tips for facilitation, conflict resolution, and the workbook is a great reference."**
- N.L., CDC, San Francisco, CA
- "All of this will be very helpful for working with teams. All the material was relevant and useable for everyone. Thank You!"**
- K.B., GAO, San Francisco, CA
- "Good high level course for encouraging team leads down a healthy path."**
- W.C., FERC, San Francisco, CA