Past Students' and Clients' Comments for:

Expert Presentation Skills

"I just wanted to thank you for the public speaking strategies from the Effective Presentation Skills course (the day of the Yankee parade). I was asked to provide some material for others to use to "roast" my wife at a recognition dinner for her this past Saturday. The request for material then shifted to a request to present it, which I feared not (even though instinctively I otherwise would have!). As it turned out, my "presentation" went really well. I was even told that it was the best roast the group had seen in a few years."

- C.P., EPA, New York City, NY

"I liked the breakdown of presentations in terms of types and styles, and I liked the tips and anecdotes throughout the course that were related."

- J.C., Army Corps of Engineers, San Francisco, CA

"Encouraged me to desire to volunteer more. Great course."

- C.W., SSA, Richmond, CA

"As a supervisor, I need to speak to employees, upper management and customers. So this class will help me improve my presentation skills and speaking abilities." - J.L.C., Army Corps of Eng., San Francisco, CA

"Thank you, Joan. I have a passion for developing people, this course and your experience reinforced that I need and want to continue helping people achieve their best." - S.W., GSA, San Francisco, CA

"Managing stress and nervousness when speaking will come in handy. Every employee could benefit from this training. We all speak to people (customers, co-workers, supervisors). This relates to one-on-one communications as well as group/public speaking. Joan is enthusiastic and encouraging. She makes you want to improve your communication skills.

- A.L., DHS, New York, NY

"Learned do's and don'ts when public speaking, which will be helpful in building credibility."

- C.H. DoL, OSHA, San Francisco, CA

"Connecting the known to the unknown, Joan is excellent and keeping the audience engaged! Great job!"
- M.S., SSA, Richmond, CA

"The training was useful; I also evaluate staff on their presentations - will help me to give useful feedback."
- P.S., BoP, Dallas TX

"This course gave me an effective tool for preparing presentations and launching my briefing skills. Wonderful class!" - L.C., FAA, Dallas, TX

"This course is applicable to both my job and community involvement. I'm able to look at my previous knowledge of presenting and can see where I can improve. Thank-you, very good research."

- D.R., IRS, Dallas, TX

"Looking forward to the presentations I'm giving this year much <u>much</u> more after taking this class. Thank You. Inspired me to be the best speaker I can be." - B.S., US Army Corps of Engineers, San Francisco, CA

"The time couldn't be more perfect because I have an important briefing with my division director on an exciting project."

- R.R., EPA, San Francisco, CA

"I will certainly read over the chapter on "Nervousness" and think of it in a different way."

- T.Y., GSA, San Francisco, CA

"I have to sometimes train local community officials, and I felt this class was quite beneficial."

- Y.O., FEMA, New York, NY

"Great principles on how to improve my presentations. Excellent delivery – fast paced – not boring! Fun to participate and great material. I would highly recommend this course to anyone who provides any type of briefings."

- R.J., GSA, New York, NY

"I have a presentation coming up. I learned a lot. One of the best classes I have attended! I rarely meet people who love their jobs." - C.H.M., DoJ, OIG, San Francisco, CA

"As a Congressional Liaison, I often have to Emcee Congressional meetings, it taught me new techniques, so that I can overcome my nervousness." - V.P., DHS, New York, NY

"It [The course] stressed the importance of clear communication and being confident in yourself. You can tell right away Joan loves what she does."

- E.O., GSA, San Francisco, CA

"The course hit on a number of topics within presentation skills. The non-verbal communications section hit home. The instructor was super animated, attention catching and informative. The course was a pleasure to take."

- B.L., EPA, New York, NY

"Instructor's energy, charisma, and subject-matter knowledge were excellent. I wish we cold have her for more courses."

- M.W., FEMA, New York, NY

"As a Congressional Liaison, I often have to Emcee Congressional meetings. It taught me new techniques, so that I can overcome my nervousness." - V.D., DHS, New York, NY

"Great principles on how to improve my presentations. Very good course – excellent presentation! Fast paced – not boring! Fun to participate and great material! I would highly recommend this course to anyone who provides any type of briefings." - R.J., GSA, New York, NY

"Joan is a fantastic, empathetic and engaging presenter. I truly enjoyed being with her all week, and I learned so much more than I signed up for."

- K.A.L., DHS, New York, NY

"I do give five minute talks at the Kingdom of Hall of Jehovah's Witnesses, and I will use the material that you have taught me. Thank you so much."

- D.A., EPA, New York, NY

"I do several presentations a year and all this info is so necessary. I will incorporate a lot of the material."
- D.F., SSA, New York, NY

"Joan helped me identify what it is that I need to do to give better presentations."

- L.L., US Court of Appeals, New York, NY

"We do many scripted trainings and once per year conference presentations. Good tips. Good style, points on stress relief were useful."

- D.F., Census, New York, NY

"It gave me many pointers in giving presentations, especially about being nervous and catching the audience attention." - E.L., EPA, New York, NY

"[I learned to] come out of my comfort zone if I apply myself and focus on what to do and not be afraid to push or challenge myself." - L.C., GSA, New York, NY

"I loved it [the class]. It was useful because it addressed all of the concerns and questions I've had about making presentations and I'm so glad to be armed with this information before making my first presentation next month."

- M.W.D., Census, Van Nuys, CA

"It taught me how to reduce nervousness and organize my thoughts. Excellent class, very informative!"
- L.C., DCMA, Los Angeles, CA

"Training validated what I'm doing right and also gave me some tips on how to improve my delivery style."
- K.E., Peace Corps, Los Angeles, CA

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"I now have the tools needed to speak to the many groups I will need to address with my position. This was a wonderful course. I wish I had this course at the beginning of the FEB program – I could have spoken more."

- Unsigned, Los Angeles, CA

"Was able to help me pinpoint some of my "faults" in presenting and offered solutions. Provided tips on combating nerves and a list of do's and don'ts." - M.M., ATF, Los Angeles, CA

"Joan Rocks!!! She is something special and it was truly an honor to be part of this presentation."
- J.F., Air Force, Los Angeles AFB, CA