

Past Students' and Clients' Comments for:



[Simply Grammar](#)

[Write 2 the Point!](#)

[Expert Presentation Skills](#)

[Effective Briefing Techniques](#)

[Effectively Managing Your Stress](#)

[Mastering the Art of Business Communications](#)

[Coaching Yourself and Others for Peak Performance](#)

Comments for [Simply Grammar](#):



"You're wonderful. More rave reviews of your program!!!!!! I have never before heard people so excited about grammar!"

(sponsored four courses)

- B.S., US Courts, Baltimore, MD

"I appreciated the page flags, highlighter and especially the book. Most courses just have outlines. Your book was great. I plan to buy one for each of my kids. First grammar class that tied it all together."

- P.A., DISA, Honolulu, HI

"It refreshed my memory of important rules in grammar that should be used in proper business writing. Ms. Wisnosky's enthusiastic manner of teaching was addicting and helpful. Her method of teaching captured everyone's attention. I would definitely take another of her courses."

- T.B., US Attorney's Office, New York, NY

"The course will help me in writing policies for the Los Angeles Air Force Base. The class was great."

- W.M., Los Angeles AFB, CA

"This class is a "must" for everybody who works in an office environment receiving and sending out any written messages. It will clear many areas of confusion and misunderstanding."

- J.B., DHS, Los Angeles, CA

"I've learned more about grammar than I have learned throughout my educational experience. Outstanding and very satisfied."

- R.P., Bureau of Prisons, New York, NY

"I had reservations coming to this course but Joan won me over in the first 15 minutes. Why? Because she didn't come from an English professor's point of view. She came from the same position that many of us have come from. A great class! I enjoyed it!"

- T.S., Air Force Research Lab, Albuquerque, NM

JAE LIMITED

"I would like to have our entire staff at LAX attend this course. They have to write reports, lesson plans and memos all the time." - M.B., DHS, Los Angeles International Airport, CA

"Everybody should have an opportunity to take this class. I did not know how much grammar I had forgotten. Great refresher course." - R.H., IRS, Laguna Niguel, CA

"Can't miss this program. Best class on grammar that I have ever had and the most understandable. This I can use." - M.K., DHS, Long Beach, CA

"Joan is such a great teacher and a very eloquent speaker. I had a great time, too, in addition to improving my grammar skills." - L.E., Federal Public Defender, Los Angeles, CA

"Joan taught in a way that prompted me to think." - L.F., US Attorney's Office, New York, NY

"I work with Congressional correspondence. Will aid me in editing response letters and daily written communication. Will also help me in helping my children with homework."

- L.R., EPA, New York, NY

"Joan Wisnosky is an excellent trainer. She has great energy and her knowledge of the English language is wonderful. If she could help me – she can help anyone!"

- C.N., FPD, Pittsburgh, PA

"It's a course which I recommend to all. Thanks You!"

- C.J., USCG, Honolulu, HI

"I found the training fantastic. I hated English all my life, but this class has changed my mind."

- J.T., US Courts, Baltimore, MD

Comments for [Write 2 the Point!](#)



"I've seen a vast improvement in my staff's writing after taking Write 2 the Point"

- A.M., DHS, Washington, DC

"I will use this knowledge everyday. This class was very educational." -A.W., Army, Ft. Meade, MD

"I should have taken this early in my career when I was writing pre-sentence reports – I learned from examples that violated so many rules." - C.S., US Courts, Probation, Los Angeles, CA

"So simple to keep it simple. Bravo Joan! Another wonderful, entertaining class. Mahalo."

- L.T., GSA, San Francisco, CA

"Great job! I have an MBA and scored in the 91 percentile of the GMAT, but I still learned a lot of good techniques in this course. Thank, you!"

- C.C., SSA, Baltimore, MD

"It [the course] helped me to identify areas that need improvement and find strategies for things that troubled me."

- J.M., SSA, Los Angeles, CA

"It taught me a different way of thinking. It helped me to get my ideas across."

- L.G., Air Force, Los Angeles AFB, CA

"A lot of fresh ideas and suggestions to clean up 'stale' writing."

- M.B., City of Whittier, CA

JAE LIMITED

“During my undergraduate work at Notre Dame and graduate work at the Universities of Maryland and Dallas, I attended many writing and oral communications courses. Jae Limited’s courses were as effective (if not more so) than any I have taken. - K.H., IRS, Washington, DC

“I respond to customers in writing with different situations. I now have an approach and structure to respond effectively.” - S.W., City of Long Beach, CA

“I will become a better, clearer communicator. Excellent. Motivated me to improve.”
- G.W., US Corps of Army Engineers, Los Angeles, CA

“I learned that you can keep it simple. Love the teaching style!” - L.F., FAA, Los Angeles, CA

“I will be a better supervisor because of this. EXCELLENT!!” - R.M., DHS, Long Beach, CA

“The energy and attitude that Joan brought into the classroom were great. I already used the “freewriting” suggestion for my thesis last night?” - S.O., NOAA, Honolulu, HI

“Extremely helpful. Thanks, Joan! The absolute best writing course I have ever been in. Excellent delivery.” -T.B., Coast Guard, San Francisco, CA

“Good hints! Great suggestion on considering how you’d say something to someone over lunch☺. Great enthusiasm and pacing.” -Y.M., SSA, Richmond, CA

“I’m learning to write without too many fillers. I’m grateful to know there is hope for my writing. I’m a work in progress. Awesome. Great Class.” - B.E., VA, Long Beach, CA

“It gave me the opportunity to work on a memo for work [in class], which was critiqued. I can now complete a final product with ease. Joan was an excellent instructor!! I will recommend this course to others!” - V.M., CMS, Los Angeles, CA

“My errors in style, tone and alignment were identified, and I now know what to do to improve. The points made can be used for writing, leadership and speaking.” - S.G., SSA, Baltimore, MD

“This course provided steps to Be Brilliant, Be Brief, and Be Gone.” - J.B., DCMA, Santa Ana, CA

“This information will help me as a supervisor.” - C.R., CBP, Los Angeles, CA

Comments for Expert Presentation Skills:



“I liked the breakdown of presentations in terms of types and styles, and I liked the tips and anecdotes throughout the course that were related.”

- J.C., Army Corps of Engineers, San Francisco, CA

“Encouraged me to desire to volunteer more. Great course.”

- C.W., SSA, Richmond, CA

“As a supervisor, I need to speak to employees, upper management and customers. So this class will help me improve my presentation skills and speaking abilities.”

- J.L.C., Army Corps of Engineers, San Francisco, CA

JAE LIMITED

"Thank you, Joan. I have a passion for developing people, this course and your experience reinforced that I need and want to continue helping people achieve their best."

- S.W., GSA, San Francisco, CA

"Managing stress and nervousness when speaking will come in handy. Every employee could benefit from this training. We all speak to people (customers, co-workers, supervisors). This relates to one-on-one communications as well as group/public speaking. Joan is enthusiastic and encouraging. She makes you want to improve your communication skills."

- A.L., DHS, New York, NY

"Learned do's and don'ts when public speaking, which will be helpful in building credibility."

- C.H. DoL, OSHA, San Francisco, CA

"Connecting the known to the unknown, Joan is excellent and keeping the audience engaged! Great job!"

- M.S., SSA, Richmond, CA

"The training was useful; I also evaluate staff on their presentations - will help me to give useful feedback."

- P.S., BoP, Dallas TX

"This course gave me an effective tool for preparing presentations and launching my briefing skills. Wonderful class!"

- L.C., FAA, Dallas, TX

"This course is applicable to both my job and community involvement. I'm able to look at my previous knowledge of presenting and can see where I can improve. Thank-you, very good research."

- D.R., IRS, Dallas, TX

"Looking forward to the presentations I'm giving this year much much more after taking this class. Thank You. Inspired me to be the best speaker I can be."

-B.S., US Army Corps of Engineers, San Francisco, CA

"The time couldn't be more perfect because I have an important briefing with my division director on an exciting project."

- R.R., EPA, San Francisco, CA

"I will certainly read over the chapter on "Nervousness" and think of it in a different way."

- T.Y., GSA, San Francisco, CA

"I have to sometimes train local community officials, and I felt this class was quite beneficial."

- Y.O., FEMA, New York, NY

"Great principles on how to improve my presentations. Excellent delivery – fast paced – not boring! Fun to participate and great material. I would highly recommend this course to anyone who provides any type of briefings."

- R.J., GSA, New York, NY

"I have a presentation coming up. I learned a lot. One of the best classes I have attended! I rarely meet people who love their jobs."

- C.H.M., DoJ, OIG, San Francisco, CA

"As a Congressional Liaison, I often have to Emcee Congressional meetings, it taught me new techniques, so that I can overcome my nervousness."

- V.P., DHS, New York, NY

"It [The course] stressed the importance of clear communication and being confident in yourself. You can tell right away Joan loves what she does."

- E.O., GSA, San Francisco, CA

JAE LIMITED

"The course hit on a number of topics within presentation skills. The non-verbal communications section hit home. The instructor was super animated, attention catching and informative. The course was a pleasure to take."
- B.L., EPA, New York, NY

"Instructor's energy, charisma, and subject-matter knowledge were excellent. I wish we could have her for more courses."
- M.W., FEMA, New York, NY

"As a Congressional Liaison, I often have to Emcee Congressional meetings. It taught me new techniques, so that I can overcome my nervousness."
- V.D., DHS, New York, NY

"Great principles on how to improve my presentations. Very good course – excellent presentation! Fast paced – not boring! Fun to participate and great material! I would highly recommend this course to anyone who provides any type of briefings."
- R.J., GSA, New York, NY

"Joan is a fantastic, empathetic and engaging presenter. I truly enjoyed being with her all week, and I learned so much more than I signed up for."
- K.A.L., DHS, New York, NY

"I do give five minute talks at the Kingdom of Hall of Jehovah's Witnesses, and I will use the material that you have taught me. Thank you so much."
- D.A., EPA, New York, NY

"I do several presentations a year and all this info is so necessary. I will incorporate a lot of the material."
- D.F., SSA, New York, NY

"Joan helped me identify what it is that I need to do to give better presentations."
- L.L., US Court of Appeals, New York, NY

"We do many scripted trainings and once per year conference presentations. Good tips. Good style, points on stress relief were useful."
- D.F., Census, New York, NY

"It gave me many pointers in giving presentations, especially about being nervous and catching the audience attention."
- E.L., EPA, New York, NY

"[I learned to] come out of my comfort zone if I apply myself and focus on what to do and not be afraid to push or challenge myself."
- L.C., GSA, New York, NY

"I loved it [the class]. It was useful because it addressed all of the concerns and questions I've had about making presentations and I'm so glad to be armed with this information before making my first presentation next month."
- M.W.D., Census, Van Nuys, CA

"It taught me how to reduce nervousness and organize my thoughts. Excellent class, very informative!"
- L.C., DCMA, Los Angeles, CA

"Training validated what I'm doing right and also gave me some tips on how to improve my delivery style."
- K.E., Peace Corps, Los Angeles, CA

"I now have the tools needed to speak to the many groups I will need to address with my position. This was a wonderful course. I wish I had this course at the beginning of the FEB program – I could have spoken more."
- Unsigned, Los Angeles, CA

"Was able to help me pinpoint some of my "faults" in presenting and offered solutions. Provided tips on combating nerves and a list of do's and don'ts."
- M.M., ATF, Los Angeles, CA

JAE LIMITED

“Joan Rocks!!! She is something special and it was truly an honor to be part of this presentation.”
- J.F., Air Force, Los Angeles AFB, CA

Comments for Effective Briefing Techniques:



“Ms. Wisnosky is an excellent teacher. Anyone who comes to any of her training will leave more profitable to the workplace. The techniques can be used in doing written as well as oral reports.”
- D.L., GSA, Ft. Worth, TX

“Course approach/content was a little surprising. But it was actually on the mark. It will be interesting the next briefing that I have to do. Thanks!”
- D.B., Air Force, Eglin AFB, FL

“Best class I’ve had in years! Joan has inspired me to pursue speaking to people whenever I can.”
- A.F., Air Force, Eglin AFB, FL

“The class was absolutely marvelous! I gained so much and hope to improve daily!”
- G.L., Air Force, Eglin AFB, FL

“Joan, you were great. The best instructor I ever had in the Intern Program and in college and high school. Keep up the Great work... Victor.”
- V.O., DLA, Richmond, VA

“The course taught many skills that I will surely use in the future especially briefing techniques and easing nervousness. Excellent course, thoroughly enjoyed the speaker, excellent ability to keep audience engaged.”
- P.M., DLA, Richmond, CA

“I gained many good points and techniques. I highly recommend this class to middle and upper managers or to anyone who is working towards a leadership position. Instructor was vivacious and knew her material well.”
- M.G., Navy, Washington Navy Yard, Washington, DC

“Joan is not just knowledgeable but able to convey her knowledge to the class. She has obviously used her years of experience to fine tune her presentation. She is a valuable cheerleader with an innate ability to remove the ‘fear factor’ for individuals. She is extremely enthusiastic and communicates a lot of energy. It was a pleasure to attend this class.”
- D.M., Navy, Washington Navy Yard, Washington, DC

“Got lots of quick tips, Do’s and Don’ts of speaking. Great! Manual has an outline formula that’s very helpful. Instructor is professional, knowledgeable, caring, exciting, eager. . . .”
- C.H., GSA, St. Worth, TX

“The instructor made this a dynamic, fun-filled course. I learned a lot and enjoyed every moment. Joan was inspirational.”
- L.S., Treasury, Washington, DC

“Picked up various tips and tricks to handle stress. I would recommend the course to all of my peers.”
- D.J., Dept. of Defense, Washington, DC

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“Joan’s teaching style is superb! She’s very approachable and friendly. This course was awesome. I learned a lot.”
- V.P., DCMA, Baltimore, MD

“I will use some of the techniques and tips in creating more effective training. I learned and saw some new techniques and presentation styles. Joan was excellent at modeling the procedures and techniques she presented.”
- A.H., VA, Baltimore, MD

“I will be able to speak to supervisors and at interviews with much more confidence! Gave me a starting point, brainstorming and much more to think about. Joan is a great presenter and lots of fun.”
- L.B., GSA, Ft. Worth, TX

“Helped me to break barriers (fears) in front of a group. I enjoyed every moment of this class.”
- D.M., GSA, Ft. Worth, TX

“As a contracting officer, it will get me ready for opportunities to speak. It will help me to be comfortable simply speaking to my supervisors and upper level management. It will help prepare me and give me confidence to apply for a promotion. Would love to afford Joan as my professional and personal coach.”
- D.C., GSA, St. Worth, TX

Comments for Effectively Managing Your Stress:



“Everything that was covered can help me in my job and on a personal level. Some techniques were familiar but a lot I didn’t know, and I appreciated how current research bolstered Joan’s points. I walked into the class feeling sorry for myself but am leaving feeling more empowered than ever that I regulate my own stress level. Joan is the only trainer that provides her students with complete manuals. I’m a very reference oriented person so this is worth its weight in gold.”
- M.D.W., Census Bureau, Van Nuys, CA

“This class has changed my life starting today! Thanks to Jae Limited. I know now how to better manage my stress in a positive way.”
- P.B., US Treasury, San Francisco, CA

“I can balance my stress and my job.”
- L.V., OSHA, San Francisco, CA

“I’ve learned better techniques to deal and cope with stress and will brief my manager on what I have learned. I now understand why my body is reacting to my stress and how it has affected my life. Great Course!!”
- V.N., TSA, Ontario, CA

“There are so many tools to manage stress that are available without having to really try. It is just a matter of doing it and using them. Wonderful course.”
- J.B.D., DHS, Los Angeles, CA

“I feel like I have more tools to use/apply to handle my stress. Thank you, Joan!”
- L.H., Peace Corps, Los Angeles, CA

JAE LIMITED

"I will definitely go back to my office and go over this with my employees. I learned about how much stress I have and how to fix it. This was a great class. Joan was a great instructor and is very knowledgeable."
- J.C.B., Army, Los Alamitos, CA

"I really like the square breathing exercise. I commonly teach a software class in my office (that many people get stressed out); I can now use this with my class."
- A.P., HHS, Irvine, CA

"Excellent, energetic presentation. Great examples."
- A.D., IRS, Washington, DC

"I would like my entire branch to take this training. I have genuine insight and tools to manage my stress."
- C.G., DHS, Washington, DC

"Joan has a passion for her work and life. She has many years of experience and knowledge."
- D.K., IRS, Washington, DC

"Got some awesome tools to mitigate stress."
- S.F., VA, Los Angeles, CA

"Made the point about impact of stress clearly and gave some good tools to try."
- C.G., - VA, Washington, DC

"I enjoyed the class. Thanks for all of the useful information. I am going to share the information with my co-workers, friends, and family. Thanks again for the wonderful class."
- J.R., DHS, Washington, DC

"Many examples of things that I can use on the job to organize and help remove stress. I look forward to attending more classes given by Ms. Wisnosky."
- M.A., DHS, Long Beach, CA

"I'm going to use what I've learned to change things I didn't think I controlled."
- D.F., DHS, Long Beach, CA

"The course will help me to be more organized and effective in my job. All the stress management tips are great and I'm going to try them all."
- M.G.K., US Forestry Services, Thousand Oaks, CA

"Joan was really great. This should be mandatory for every Federal employee."
- S.R., IRS, Washington, DC

"Instructor seems to be well-read, a researcher. Provided life examples and references to helpful material. Made it clear in her instructions – the 'take aways.' She offered a lot of information for total body – physical and mental health improvement. The variety and pace were good. She was high energy. Enjoyed the variety of visual aids – tapes, power point, flip chart, handouts, manual."
- S.B., OPM, Washington, DC

"Thanks, Joan. I appreciate your energy and your information!"
- K.M., DHS, Washington, DC

"I have been to several classes taught by Joan. And I am always pleased with the content/material. She is a great instructor, and I always learn so much from her. Thank you."
- J.M., IRS, Washington, DC



"Will really help me as I get back to the real world. Teaches me what I can do to help once I leave here – the exercises really hit home. Instructor's motivation was really great."
- Unsigned, IRS, Washington, DC

"The video on back pain contributed most to course effectiveness."
- Unsigned, IRS, Washington, DC

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"I would like my entire Branch to take this training. Instructor is a superb communicator and motivator. Thoroughly enjoyed the training and feel that I have gained insight and tools to manage my stress. Thank you!!"
- C.G., IRS, Washington, DC

Comments for Mastering the Art of Business Communications:

"It will help to understand how others beliefs and values come into play. Good tips on building rapport."
- C.K., SSA, Baltimore, MD



"It was a good review, however, more importantly, it helped me understand how to deal with specific problem areas that I encounter personally, and problem areas in working with/ supervising employees."
- N.G., DHS, New York, NY

"It was very effective that you could relate the subject to government – it's such a different animal."
- J.H., USDA, New York, NY

"Helped me realize I need to take into account others' beliefs and values and to pick up on non-verbal cues. Very informative and insightful."
- M.A., DHS, New York, NY

"I want to change the direction of my career. Some of the tips I learned I can apply when speaking with my supervisors about my future. In my job, we deal with the public, managers, others outside of the agency – it's important to communicate in a professional manner, because we represent DHS/USCIS."
- A.L., DHS, New York, NY

"Will pay more attention to the verbal and non-verbals of co-workers. A real eye opener - A REAL SELF HELP!!!"
- K.E., SSA, Baltimore, MD

"Course doesn't just tell you what you NEED, it involves you evaluating your own strengths and weaknesses so you can personalize the experience."
- A.A., SSA, Baltimore, MD

"I wish I had this course 15 years ago - I would be 3 grades higher."
- L.M., DCMC Raytheon, Los Angeles, CA

"Not only will I be able to apply those things I learned at my job, but also to my everyday life. The course content was delivered in such a way that it made you want to go out and apply what you learned to everyone you speak with."
- Y.R., IRS, Washington, DC

"It helped me to better understand how to communicate effectively, as well as the importance of listening. I think this course should be mandatory for all IRS employees and managers."
- C.R., IRS, Washington, DC

"Very inspirational! Actually looking forward to giving some more public presentations."
- R.M., CBP, Los Angeles, CA

"I have a good guide to prepare presentations which will give me the confidence I need to go well. So are, I've loved every class I've had with Ms. Wisnosky. She's the greatest!"
- H.M., CBP, Long Beach, CA

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- "The information was everyday great information to use in every area of life. Joan is amazing."***
- S.S., Air Force, Los Angeles AFB, CA
- "This course has provided me a very rounded understanding of communicating effectively in varied situations."***
- D.G., DHS, Long Beach, CA
- "Joan was very motivating and clarified how to set goals and know our values."***
- M.G., Air Force, Los Angeles AFB, CA
- "Love the manual and materials! Joan is outstanding!"*** - M.W.D., Census Bureau, Los Angeles, CA
- "There was a tremendous amount of valuable tips I can use at work and at home to be a better communicator/speaker/listener. It was useful in pointing out key ideas/theories in effective communication."***
- C.C., Passport Agency, Los Angeles, CA
- "I evaluated my life goals differently using the exercise on SMART goals. I will re-evaluate how I communicate with others."***
- K.R., CDC, Los Angeles, CA
- "Joan has many ways of explaining the course objectives. The Power of Persuasion and Be a Terrific Negotiator will aid in solving current employee issues requiring attention."***
- A.F., DHS, March ARB, CA
- "I can use the information daily in my personal life as well as my professional life."***
- V.W., IRS, Dallas, TX
- "GREAT Course! Learned so much about how important verbal and on-verbal communication are in work and everyday life."***
- A.T., SSA, Baltimore, MD
- "Will pay more attention to the verbal and non-verbals of co-workers and those that I use. A real Eye opener - a real self-help."***
- K.E., SSA, Baltimore, MD
- "I thought it was thought provoking material. There were many useful tips for improving verbal and non-verbal communications. These tips were reiterated throughout the course which made retention of the material easier."***
- C.H., IRS, Washington, DC
- "Joan gave real life situations that made the lessons fun and interesting. Thank you for giving me some excellent information and examples on improving communications."***
- D.R., SSA, Baltimore, MD
- "I now have to communicate as a team leader. Giving instructions and giving and receiving criticism were very helpful. I also give more presentations."***
- L.N., SSA, Baltimore, MD
- "I received valuable information that can be used in both oral and written communication. Learned a lot about my values and how they affect what I think and how I communicate."***
-V.H., SSA, Baltimore, MD
- "I will apply learned material to team assignments as well as everyday personal issues. The objectives covered the basics necessary to succeed in my current position. Joan is very knowledgeable and energetic. She has the gift of holding the audience's attention and promoting participation."***
- J.B., SSA, Baltimore, MD

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"This would be good across the nation to all employees." - J.M., SSA, Baltimore, MD

"I used some of the techniques to diffuse a discussion at home and it worked perfectly."
- P.C., SSA, Baltimore, MD

"This dynamic instructor provided an enthusiastic refresher on the subject. The batteries are effectively recharged." - R.C., SSA, Baltimore, MD

"[Joan] she has demonstrated the benefits of being a good speaker. She is great in presenting the materials and very knowledgeable in the subject matter. All she taught was very beneficial to our career development. It is a great course to attend." - D.T., DHS, Los Angeles, CA

"Looking forward to the presentations I'm giving this year much, much more after taking this class. Thank you. Inspired me to be the best speaker I can be."
- B.S., Army Corps of Engineers, San Francisco, CA

"It [the course] stressed the importance of clear communication and being confident in yourself. You can tell right away Joan loves what she does." - E.A., GSA, San Francisco, CA

Comments for [Coaching Yourself and Others for Peak Performance:](#)

"I will use it in the workplace to help change the mind set of employees who are stuck." - A.S.C., IRS, Washington, DC

"The course was great. The coaching techniques taught will be very useful in working with the career ladder employees. I have learned some great techniques in helping coachees realizing their goals and working toward achieving them."
- K.S., IRS, San Francisco, CA



"Class provided many valuable tools and strategies to coaching. Instructor was very energetic and passionate about the work she does and this was east to se in her presentation. Everything was very usable and transferable to work and so much information that twill be a huge resource."
- M.A., IRS, Washington, DC

"I have been enlightened about the difference in coaching and mentoring. When coached, you have someone that helps you to see your untapped potential. I will start to look for untapped talent and ability to do something I haven't felt comfortable doing. I enjoyed the presentation and excellent delivery of material." - L.L., GSA, Ft. Worth, TX

"The course met my expectations and (I'll) excel beyond my dreams." - N.M., IRS, New York, NY

"Provided direction in achieving my goals and overcoming weaknesses." - F.C., GSA, Ft. Worth, TX

"I love the concept of self-coaching. It will be helpful in making future career goals as well as personal. Very engaging speakers, material is very east to understand. Very doable."
- Unsigned, EPA, San Francisco, CA

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"It's given me ideas on how to effect change in myself and my environment."

- S.R., GSA, Ft. Worth, TX

"Joan's delivery, competence and enthusiasm coupled with the tone and content of the guidebook were the best about the course."

- P.L., IRS, Washington, DC

"Great ideas on helping myself and others."

- N.C., GSA, Ft. Worth, TX

"Coaching practice (exercise), discussions and goal setting were the best."

- A.C., IRS, Washington, DC

"The best part was listening and drilling down to get the coachee to realize their goals and asking more questions."

- B.D., IRS, Washington, DC

"Listening, body language and asking questions chapters were the most valuable for me."

- S.H., GSA, Ft. Worth, TX

"Learned how to deal more effectively with Associates."

- D.B., GSA, Ft. Worth, TX

"Useful for me because I am new and fresh out of college. It will help make my life more meaningful at a younger age."

- C.H., EPA, San Francisco, CA

"Good definitions of the differences between counseling, mentoring, facilitating and coaching."

- Unsigned, GSA, Ft. Worth, TX

"The class material is easy reference material to reinforce very good information in dealing with people. All of the techniques covered will change my life for the better. Thanks so much for the excellent book."

- K.G.A., IRS, Washington, DC

"This training was useful in helping me to focus on how to develop my personal goals as well as how to coach a career ladder employee. The information gained will also assist me as a team leader as well. The instructor was extremely knowledgeable and personable. She also provided many real world examples that made the information easy to understand."

- A.C., IRS, Washington, DC

"Excellent. I can easily see how I can use the information from this course in my daily life as a professional, spouse, mom, friend. I've learned so much. Thank you, Joan, for opening my mind. This course was fabulous and I highly recommend it to others. Your purpose was achieved!"

- J. H., IRS, Washington, DC



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or e-mail: joanw@jaelimited.com
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